

# Prescription Refill Policy

Online refills can be a fast and convenient way to refill your pet's prescription(s). Here's how it works:

1. Your pet must be current on the doctor's recommended physical exam interval. This will be determined and discussed during your pet's appointment. A physical exam once yearly is the minimum requirement.
2. Many medications require monitoring blood work to determine if the medication is working appropriately and safely. The frequency and type of blood work needed are determined on a case by case basis. This blood testing schedule will be discussed with you by the veterinarian prior to starting any medications.
3. If your medication is refilled by a local pharmacy, we will need the name and number of that pharmacy each time you request a refill.
4. When using an online pharmacy, all the criteria discussed above must still be met. Upon completion of the request, the online pharmacy you have chosen will contact us for prescription approval.

Please submit prescription refill requests at 4-7 days before you run out of your pet's current medications. We want to get the medication to you as soon as possible, and the earlier you submit a request, the sooner we can fill it!

As always, you can still call the hospital at 603-448-4448 to submit a refill request.